

Data in disability services in higher education

Merrin McCracken and Dr Kelly George with Steven Morgan (Deakin University)



Acknowledgement of country

ADCET is committed to the self-determination of First Nations people. We acknowledge the palawa/pakana peoples of lutruwita upon whose lands ADCET is hosted, and the Wadawurrung people from whose lands Kelly and I join you today.

We also acknowledge the traditional custodians of all the lands across Australia and pay our deep respect to Elders past and present, and to Aboriginal and Torres strait islanders who may be listening.

Introduction

A few things by way of introduction

- Drawing on Deakin experiences
- Focus on Higher Education data
- Identify issues and opportunities for further work as a sector

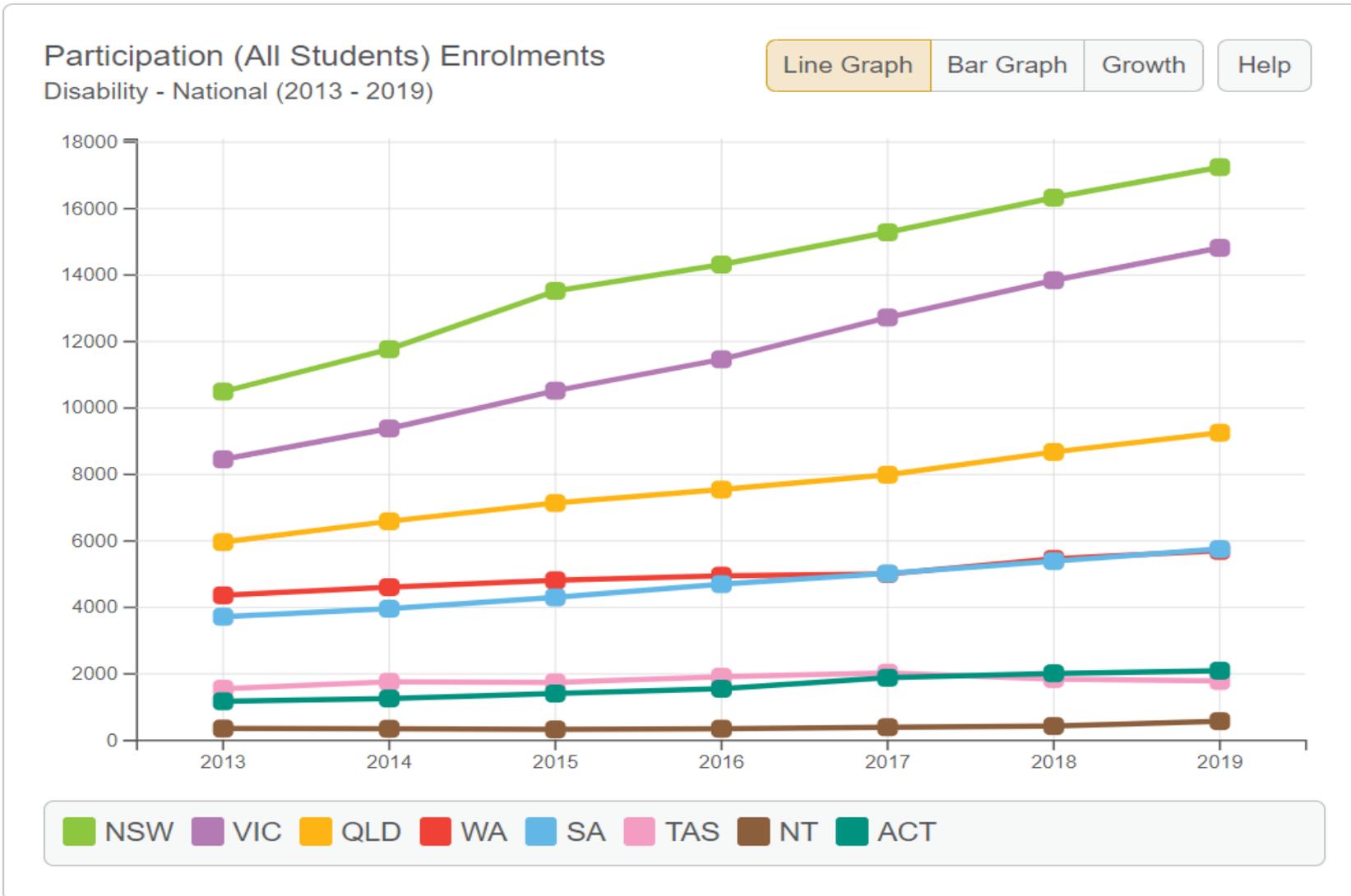
What we will cover

- Looking at longitudinal data to support outcomes (eg more resources)
- Utilising service data for service improvement (eg organisation feedback)
- Informing strategy (eg mental health strategy)
- Working with researchers (eg assessment and reasonable adjustments)

About data

- Why use our data?
- When is data good data?

Increases over time



Increases over time

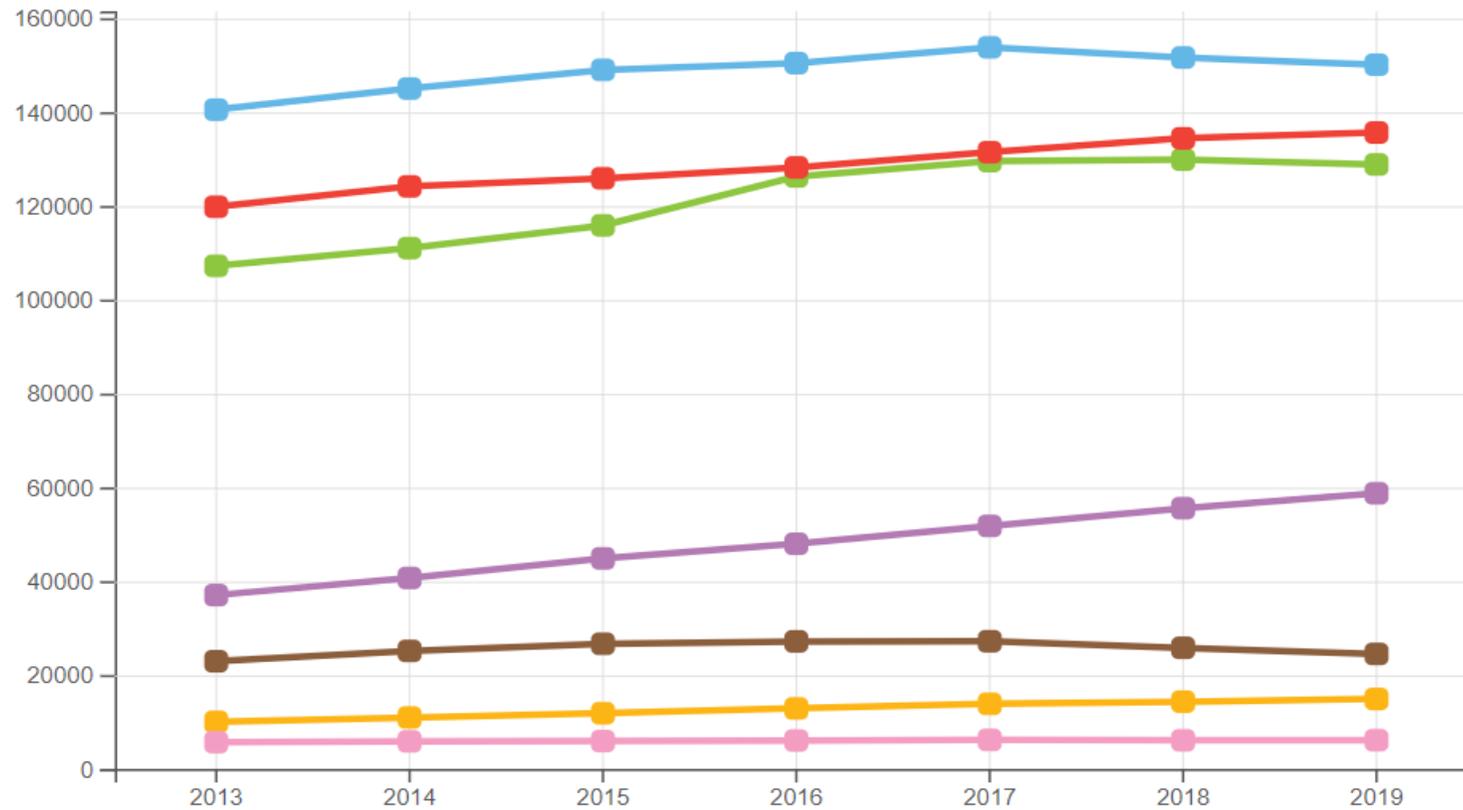
Participation (All Students) Enrolments
All Equity Groups - National (2013 - 2019)

Line Graph

Bar Graph

Growth

Help

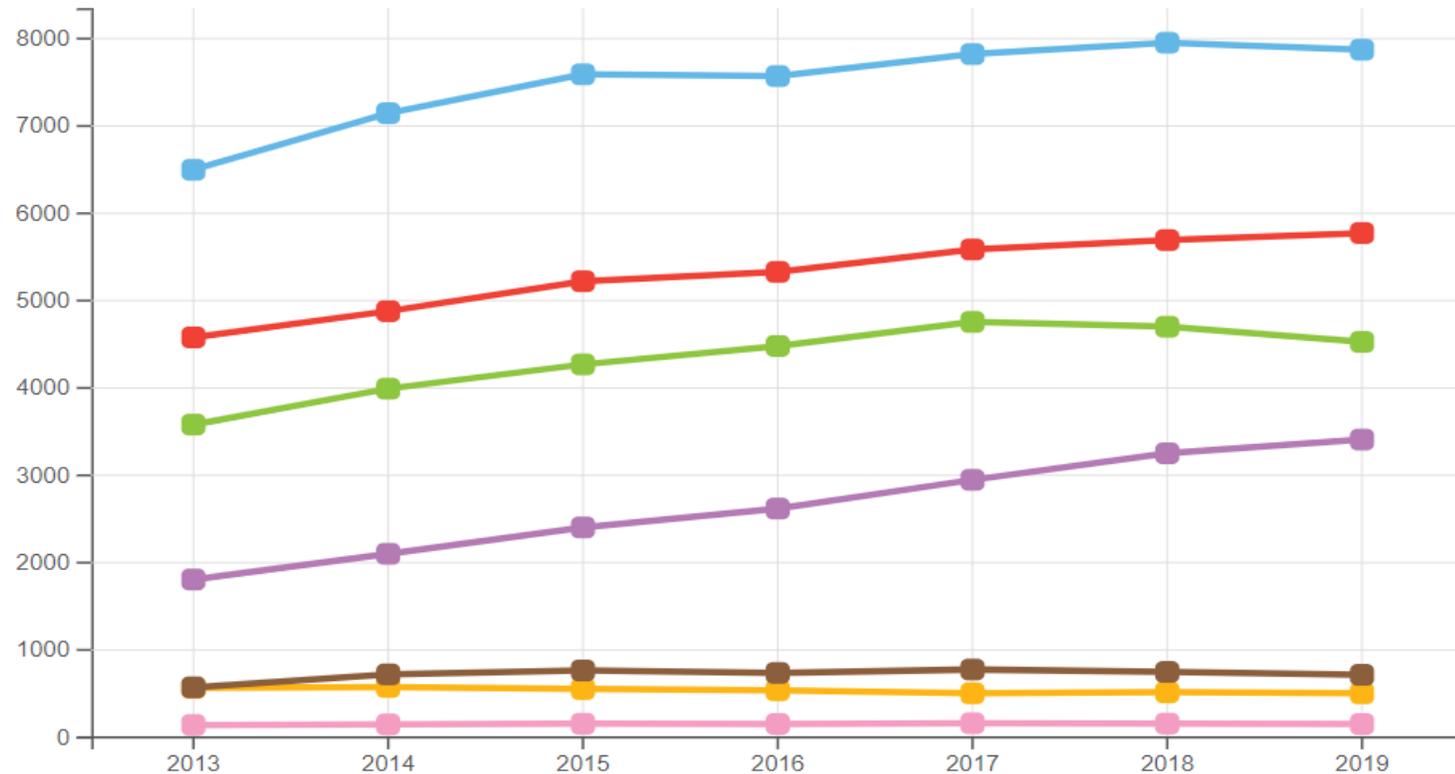


Low SES Disability Indigenous WINTA Regional Remote
Non-English Speaking Background

Increases over time

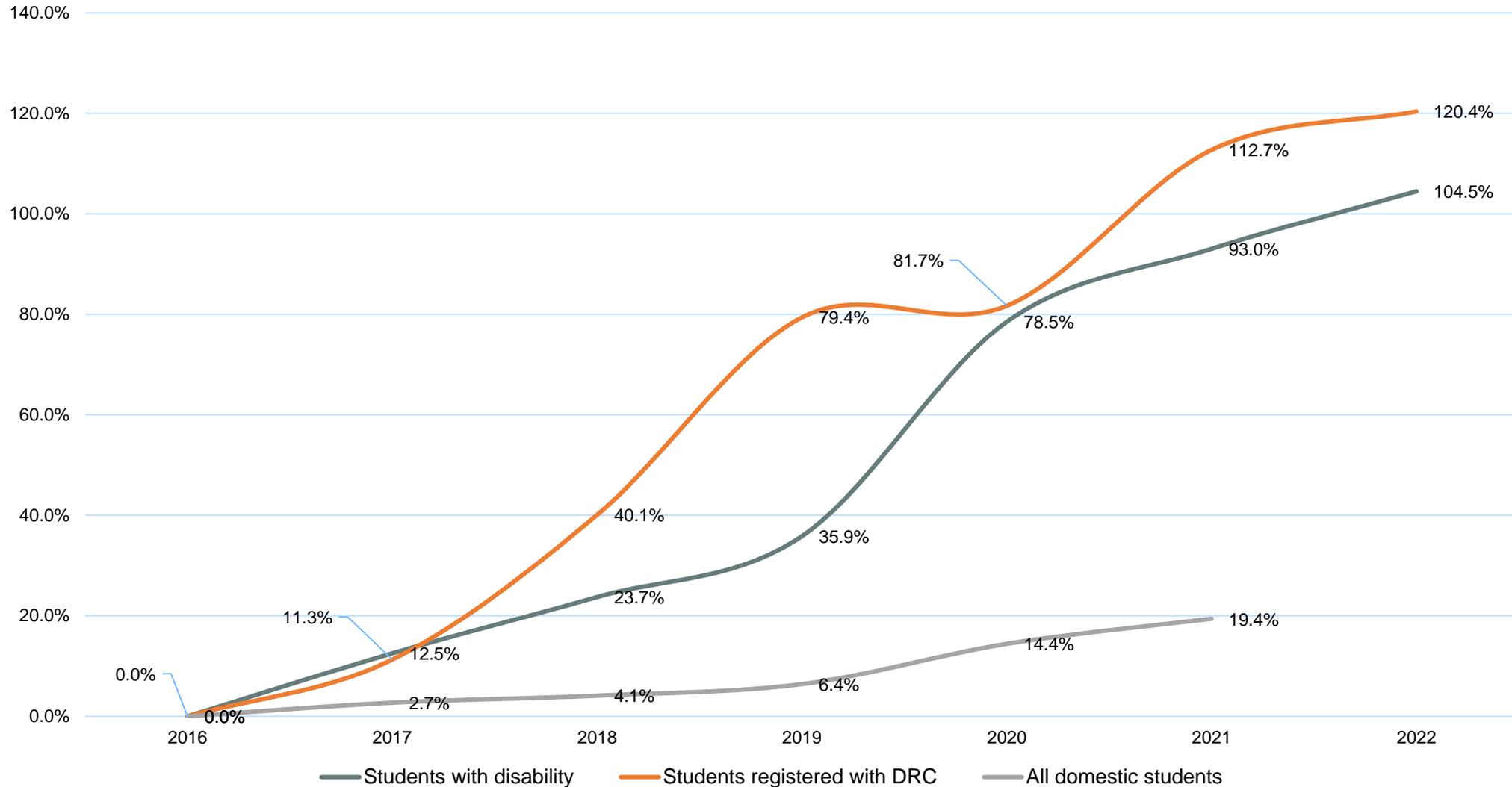
Participation (All Students) Enrolments
All Equity Groups - Deakin University (2013 - 2019)

Line Graph Bar Graph Growth Help

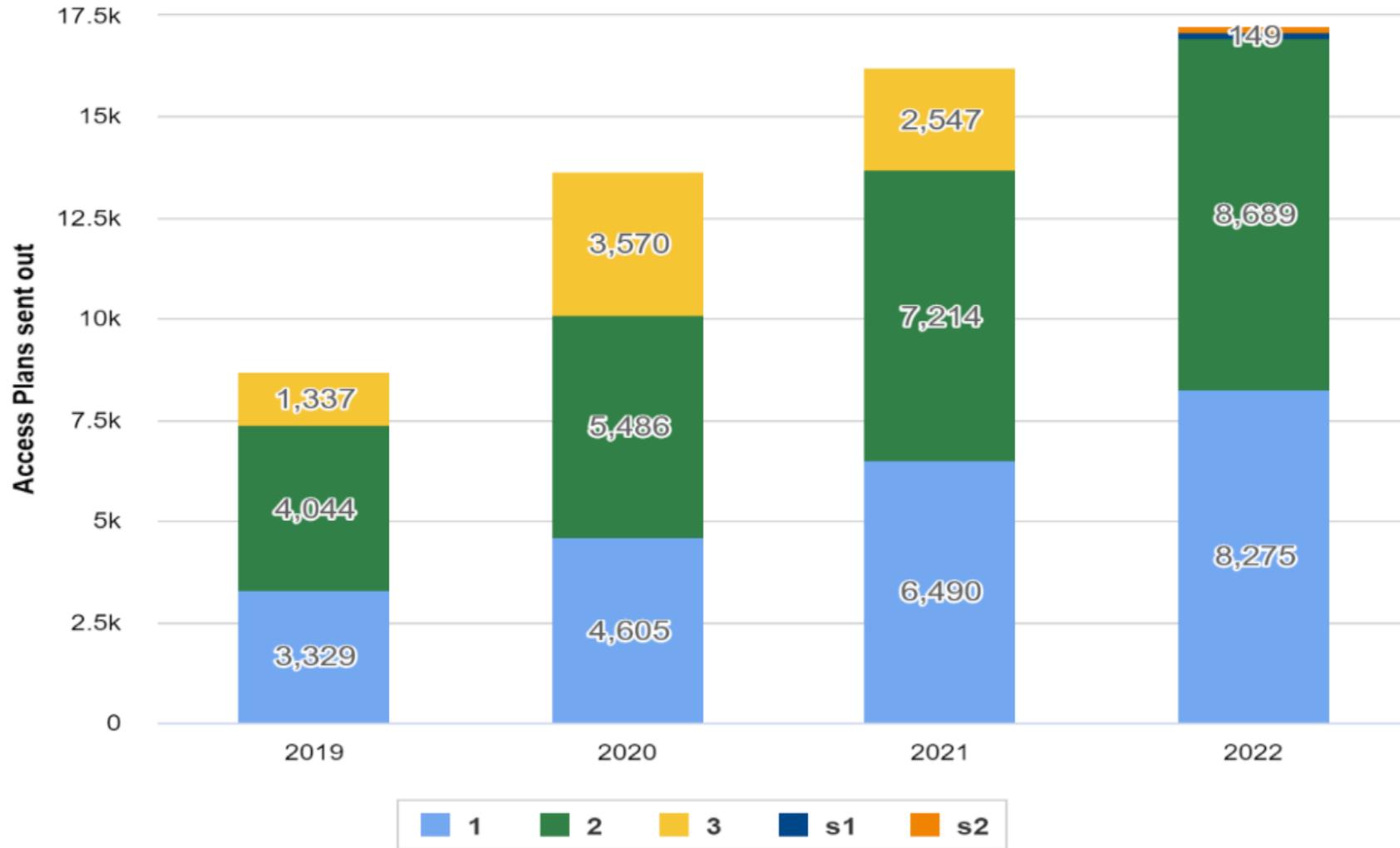


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Informing the mental health strategy

This data looks at the Commonwealth reported data from student enrolment information.

Prior to 2020 mental health conditions did not have a specified reporting category prescribed by the Commonwealth Government. Due to this, mental health conditions were often reported as 'Other' on student enrolment records. The DRC captures additional details relating to the nature of disability and so this information was merged for students who were registered with the DRC.

For this analysis disability types were assigned to the following groupings:

- Mental health specified – included all students where mental health was specifically reported.
- Could include mental health – included students who reported a disability type as 'Other' (prior to 2020).
- Does not include mental health – included all other students with disability where nature of reported disability did not include mental health

Informing the mental health strategy

Access – commencing students

Equity access rates represent the percentage of commencing students from an equity group within the whole domestic commencing student cohort. The introduction of a suitable reporting category demonstrates that mental health conditions are reported by approximately half of all commencing students with disability.

	2018		2019		2020		Trimester 1, 2021	
	Students	Access %	Students	Access %	Students	Access %	Students	Access %
All students with disability	1,411	8.9%	1,507	9.2%	2,360	12.1%	2,019	13.5%
Mental health specified	281	1.8%	399	2.4%	1,236	6.4%	1,171	7.8%
Could include mental health	458	2.9%	430	2.6%	166	0.9%	116	0.8%
Mental health not included	672	4.3%	678	4.2%	958	4.9%	732	4.9%
No disability	14,380		14,818		17,066		12,975	
All commencing students	15,791		16,325		19,426		14,994	

Informing the mental health strategy

Retention

Retention rates are a measure of the of the number of students continuing their study from one year to the next. For example, the 2019 retention rate represents the proportion of students enrolled at any time in 2019 who continued to be enrolled at any time in 2020. Retention rates show no real difference between students with mental health concerns and students with other disability types.

*Retention rate is based on less than 5 students

	2017	2018	2019
All students with disability	79.3%	77.8%	78.8%
Mental health specified	100.0%*	78.2%	80.7%
Could include mental health	79.3%	73.0%	74.1%
Mental health not included	79.4%	79.9%	79.8%
No disability	80.8%	81.0%	81.1%
All students	80.7%	80.7%	80.9%

Informing the mental health strategy

Success

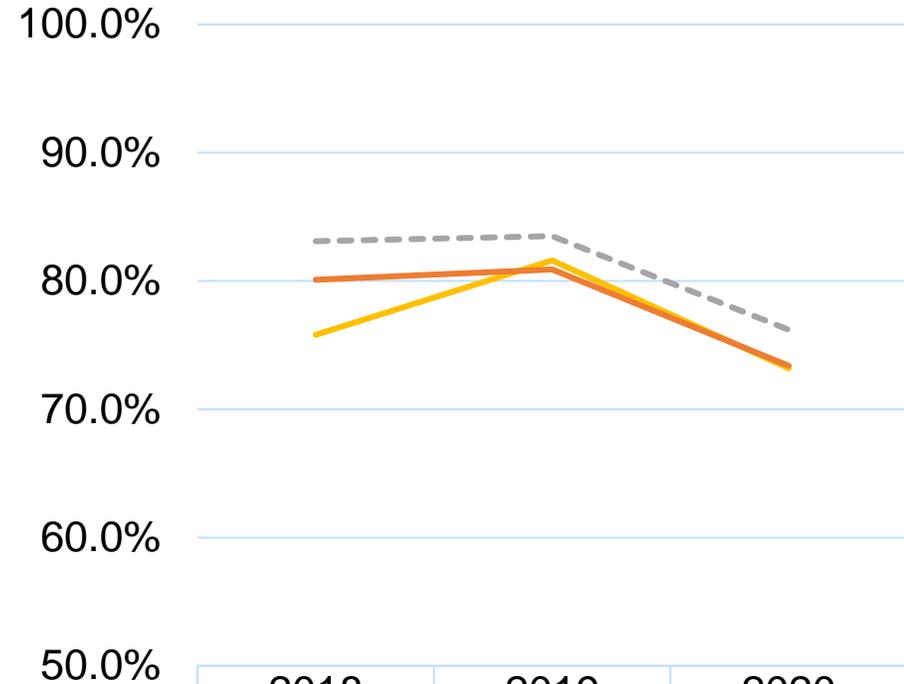
Success rates represent the percentage of successfully completed units from all units taken. Overall, students with disability have lower success rates than students with no reported disability. Within the disability cohort it appears that students who do not have mental health concerns are more successful than students who do.

	2018	2019	2020	Trimester 1, 2021
All students with disability	81.1%	81.8%	84.0%	79.5%
Mental health specified	77.9%	78.2%	80.5%	76.3%
Could include mental health	78.9%	78.1%	83.3%	78.1%
Mental health not included	84.0%	86.2%	87.9%	84.2%
No disability	86.5%	87.2%	89.6%	85.6%
All students	86.0%	86.6%	89.0%	84.8%

Informing the mental health strategy

Quality of entire educational experience

The Student Experience Survey (SES) is a national survey of currently enrolled students (commencing and later year/completing) conducted in August-September each year. The SES asks students about their university experience in relation to skills development, learner engagement, teaching quality, student support and learning resources as well as a measure of overall satisfaction.

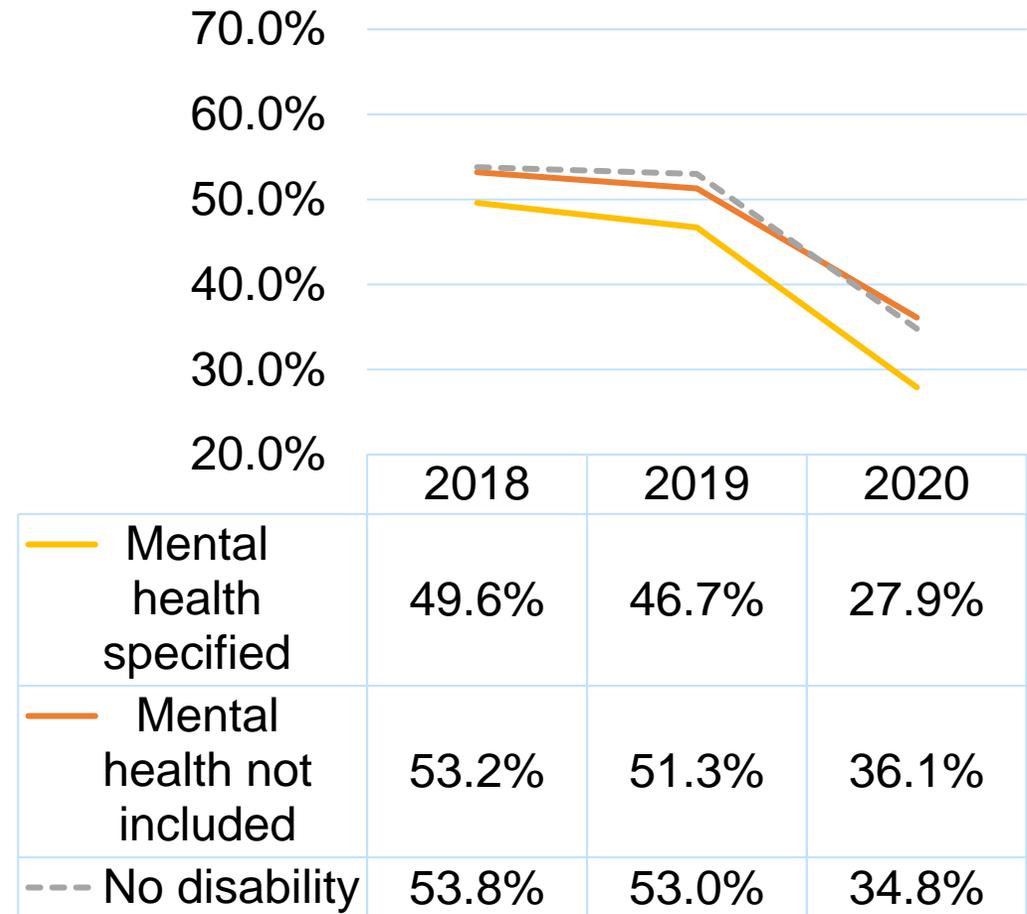


	2018	2020
Mental health specified	75.8%	73.2%
Mental health not included	80.1%	73.4%
No disability	83.1%	76.2%

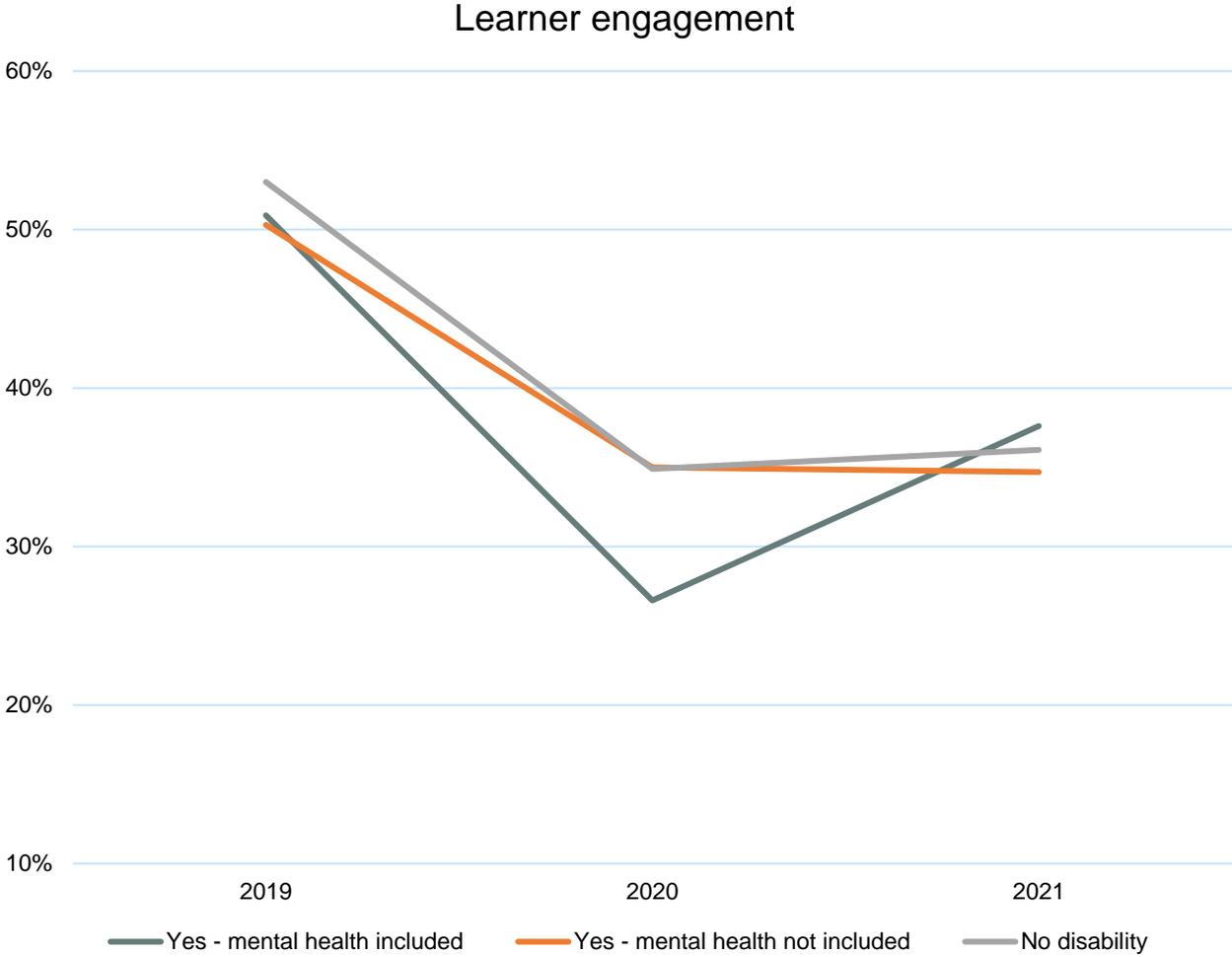
Informing the mental health strategy

The Learner Engagement scale is made up of items relating to student interactions during/outside of study and feeling a sense of belonging to the institution.

Students with mental health concerns reported lower levels of learner engagement across the time series. In addition, the quick switch to online learning in 2020 was particularly disruptive for all students resulting in satisfaction with learner engagement falling below 30%.



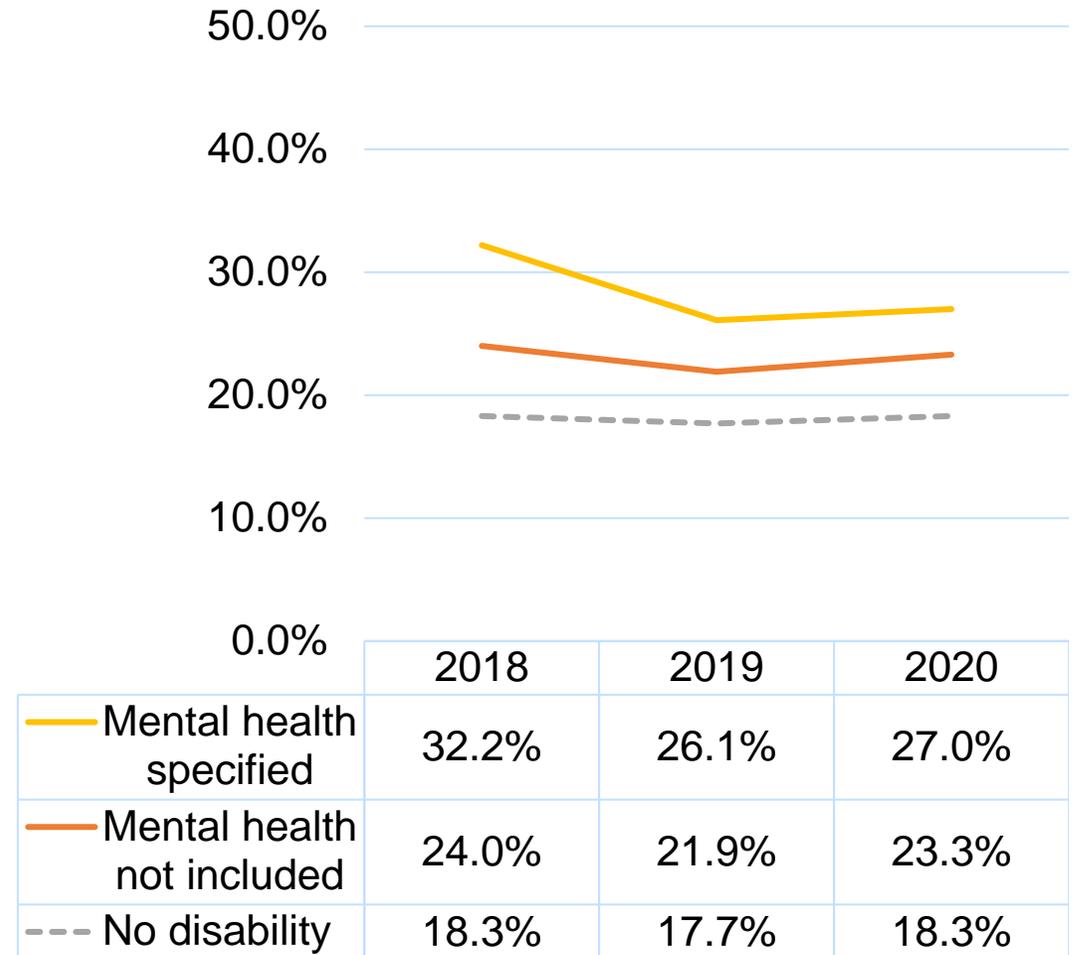
Watch out for blips!!!



Informing the mental health strategy

Considered Leaving Study

Students with disability were more likely to have considered leaving study than students with no reported disability. In addition to this, students with reported mental health concerns were more likely to have considered leaving than students with other disability types.

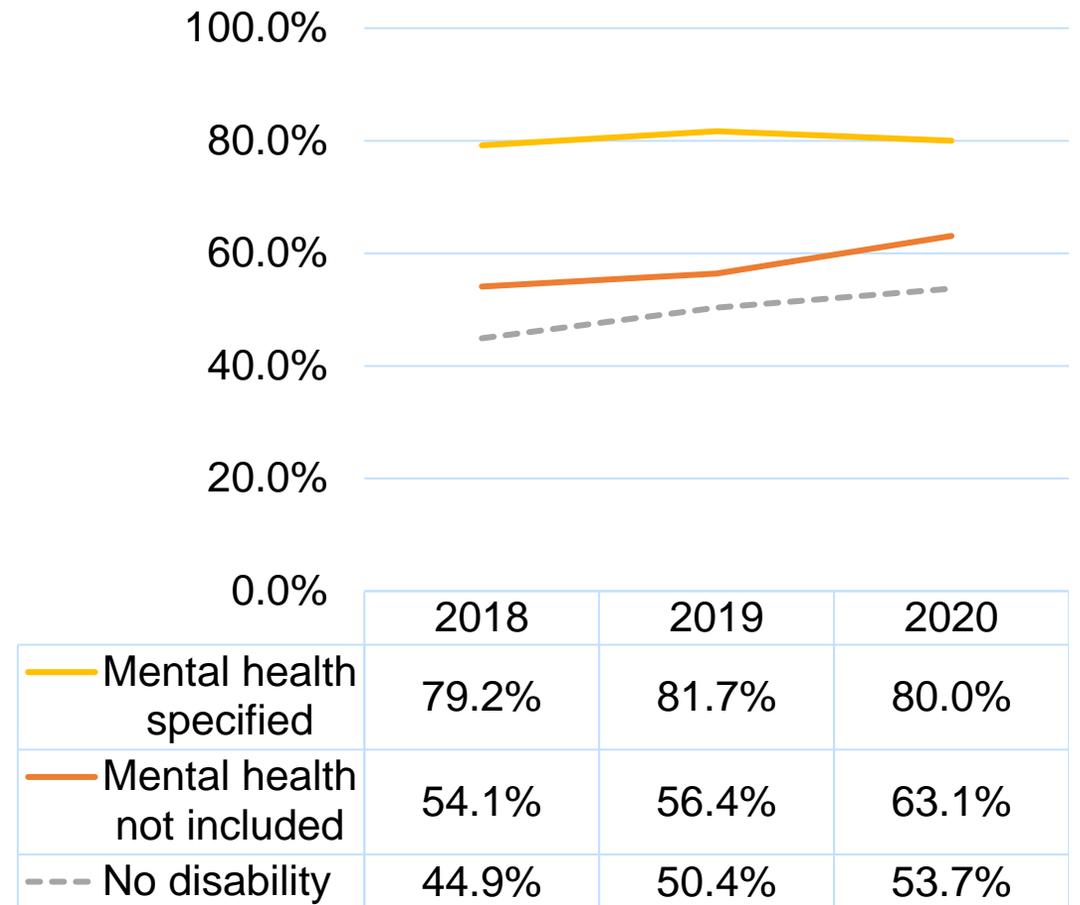


Informing the mental health strategy

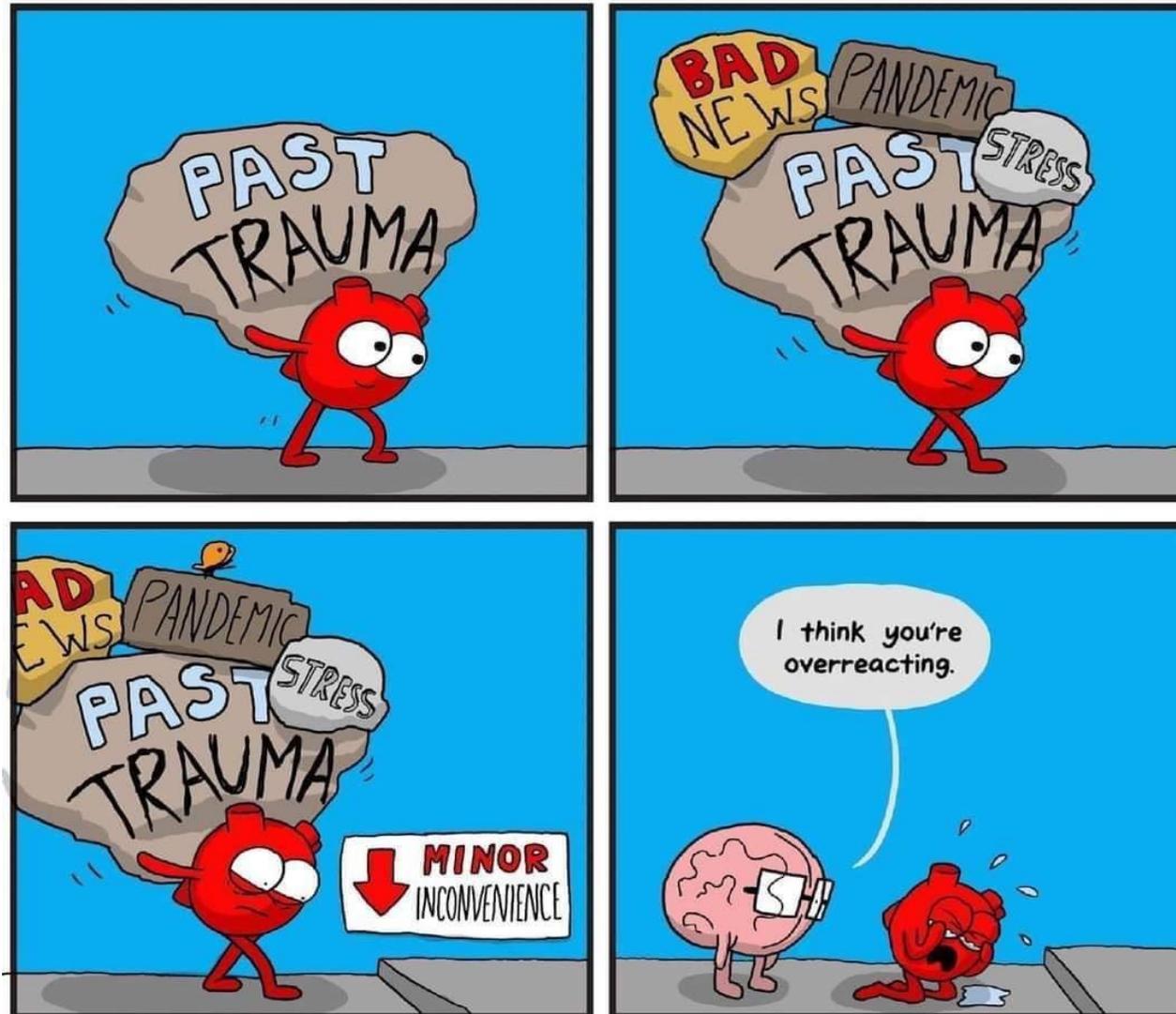
Considered leaving study due to health or stress

More often than not the main reason students report for considering leaving study is *health or stress*.

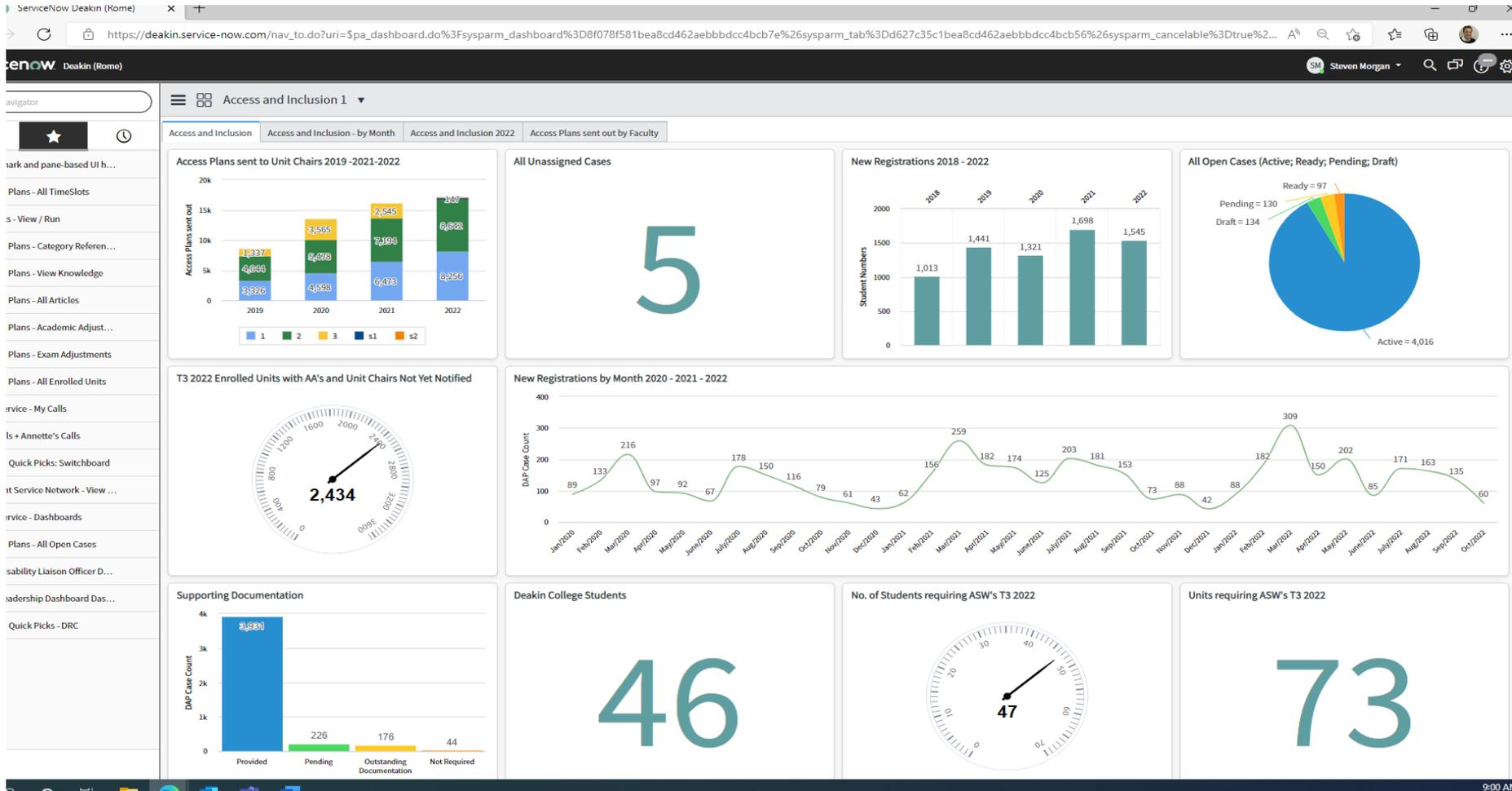
Eighty percent of students with mental health concerns who considered leaving study indicated that it was due to *health or stress*. This was 26.3ppts higher than that reported by students without a reported disability in 2020.



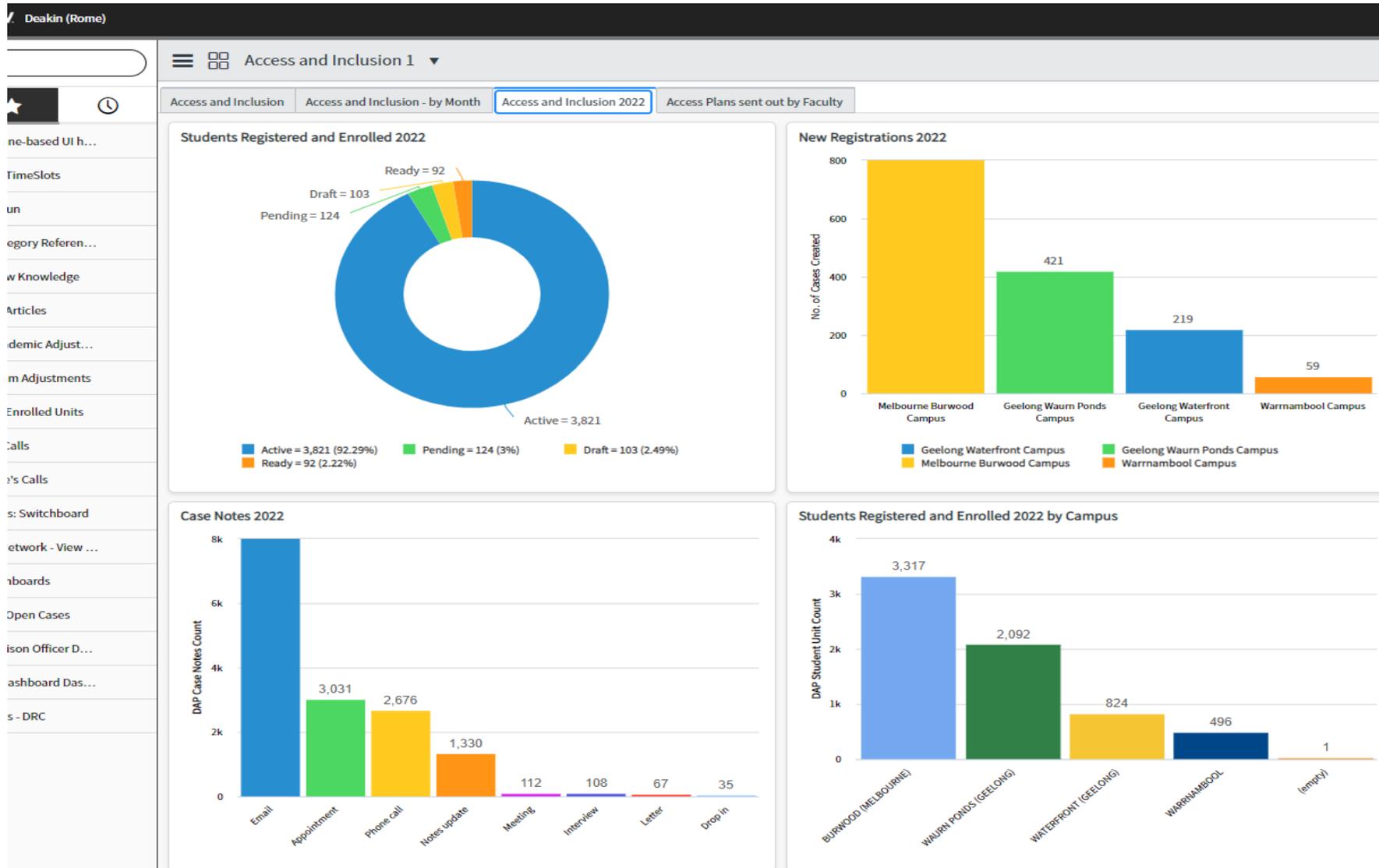
Informing the mental health strategy



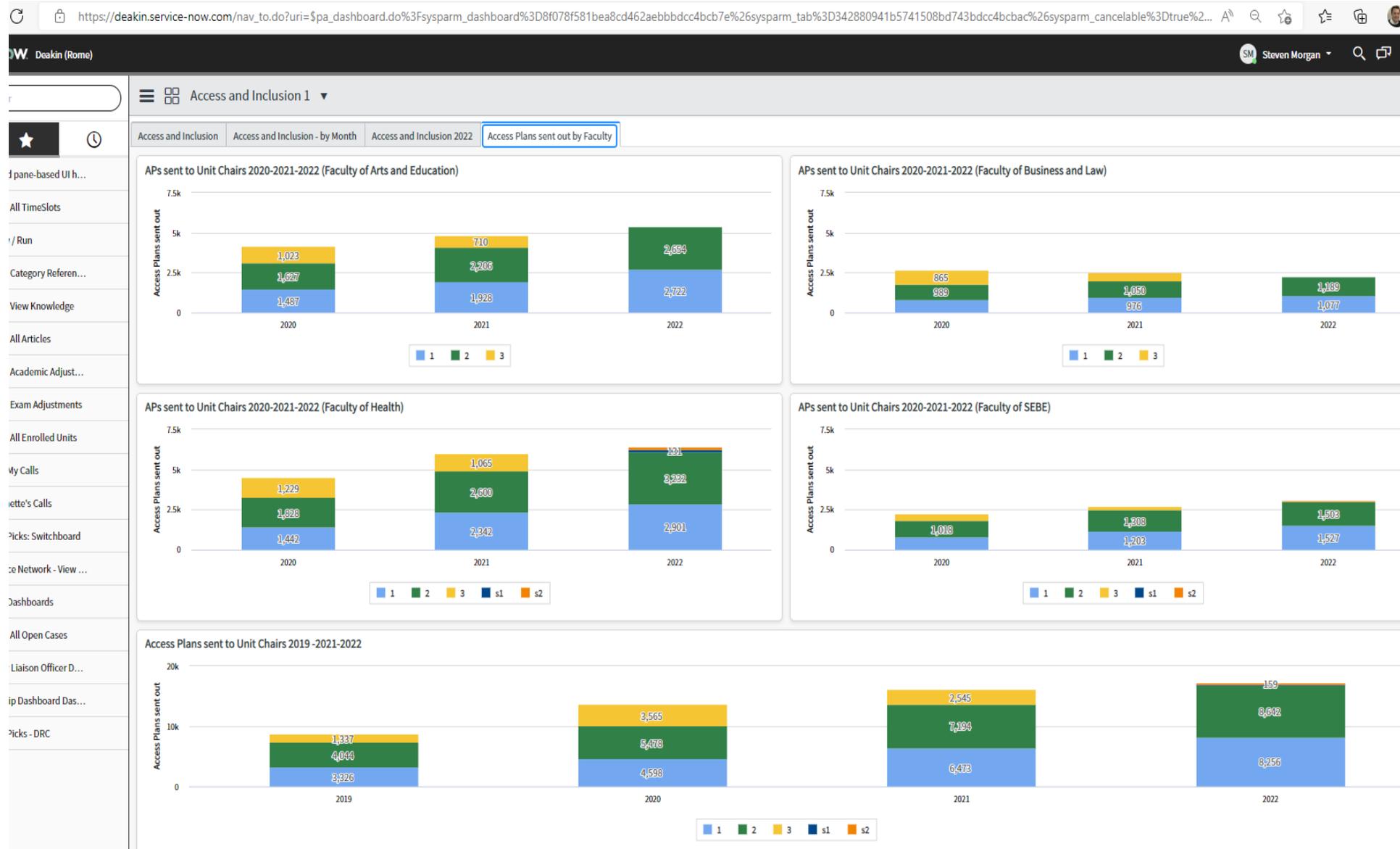
Dashboards and reports for informing the service



Dashboards and reports for informing the service

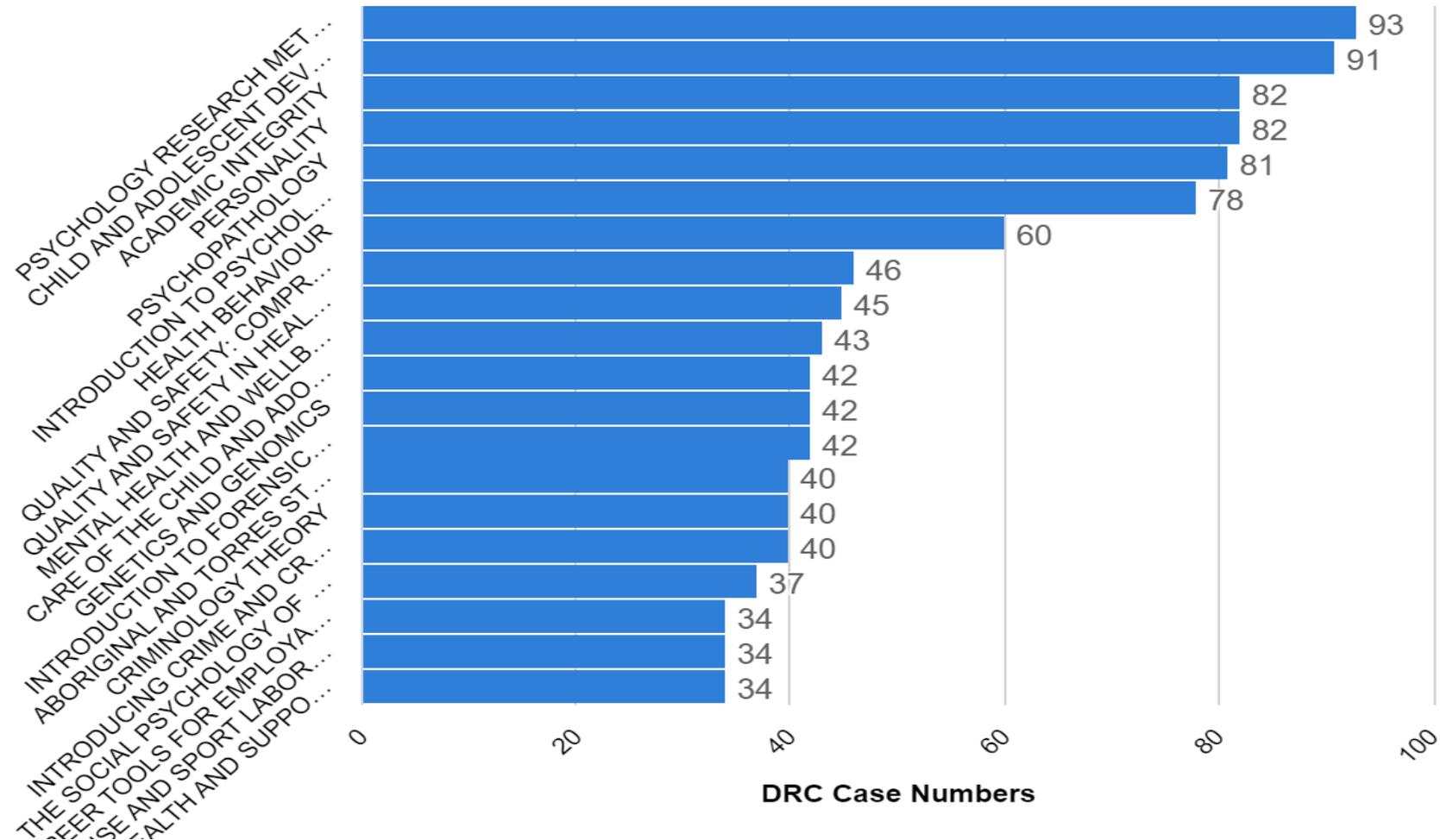


Dashboards and reports for informing the service



Dashboards and reports for informing the service

Enrolled students with adjustments by Top 20 units



Dashboards and reports for informing the service

The screenshot displays the 'DRC Leadership Dashboard' in the Deakin (Rome) system. The user is Steven Morgan. The dashboard is divided into several sections:

- Navigation:** Includes a search bar, a star icon, a clock, and a sidebar menu with options like 'All TimeSlots', 'w / Run', 'Category Referen...', 'View Knowledge', 'All Articles', 'Academic Adjust...', 'Exam Adjustments', 'All Enrolled Units', 'My Calls', 'inette's Calls', 'Picks: Switchboard', 'rice Network - View ...', 'Dashboards', 'All Open Cases', 'y Liaison Officer D...', 'hip Dashboard Das...', and 'Picks - DRC'.
- Summary Cards:** A row of seven cards showing key metrics:
 - ASSIGNED students: 7
 - BLANK Disability Type: 0
 - DRAFT: 1
 - for REVIEW: 5
 - PENDING: 0
 - ASW required: 0
 - RETIRED: 193
- Charts and Reports:**
 - Assigned Students by STATUS:** A bar chart showing 6 Active and 1 Draft cases.
 - ACCESSIBLE MATERIALS past review:** A chart showing 'No data to display'.
 - Acad Support Workers required past review:** A chart showing 'No data to display'.
 - My appointments to next week:** A chart showing 'No data to display'.
- Tables:**
 - My most recent contacts:** A table with columns: Case, Name, Case Notes, Contact Mode, Submitted By, Summary. It shows 'No records to display'.
 - My booked appointments to next week:** A table with columns: Appointment Date, Appointment Start Time, Student, Case, Period, Location. It shows 'No records to display'.



Partnerships with researchers

Planned and unplanned connections

They know stuff we don't, and can teach us along the way

Ethics can be a pain, but open up opportunities

Getting consent right, and more to explore

The value of academics sharing the knowledge with their peers

Potential opportunities to explore further as a sector

- Developing a stream for sharing use of data at Pathways?
- Using state and other networks to share experiences and explore ideas for working together?
- More detailed national and international benchmarking
- Yes it all sounds great, but how do we find the time?
- What else???

Questions and comments?